From the Mayor

Novi improving trash, recycling services

My role as the mayor of Novi and the role of the Novi City Council is to make decisions that improve the quality of life for our residents now and long into the future.

Some decisions we make at the council table are more impactful than others, but we take every issue that comes before us very seriously. Our residents elected us to represent them, and that doesn’t mean some of the time but all of the time.

It was more than a year ago that our residents came to us asking for help with their trash. They were utterly frustrated with poor trash collection services and did not know where to turn. Until then, trash collection wasn’t on our radar. It became apparent very quickly, however, that it needed to be.

We learned that Novi was the only city of its size in Oakland County that did NOT have a single trash hauler ordinance, instead allowing individual homeowners or subdivisions to negotiate contracts on their own. That method served the city well for many years, but rising prices and sloppy, inconsistent services showed the need for change.

On May 23, City Council approved a contract with Waste Management of Michigan, Inc. to be the sole provider of the curbside trash and recycling collection services that started on July 1. This new service will not only save the vast majority of our residents money, but also gives the city oversight. If you are not satisfied, we will make you satisfied, and if we have to send some out we’ll do that and charge the company.

As with any new service there may be some bumps in the road. But ultimately we feel this change is in the best interest of ALL our residents and will provide them with a service that is up to the standards expected here in Novi.

In the meantime, if you have questions, please do not hesitate to call Waste Management’s Customer Service line at (866) 797-9018 or visit cityofnovi.org/trash.

Bob Gatt is the mayor of the City of Novi.