How will I know if my property is within the current construction limits? What is the expected detour for this project?
The entire stretch of Nine Mile Road between Evergreen Court and Kensington Street are the limits for the construction project. The active work zone will be moving on a weekly and sometimes daily basis. You will receive multiple notifications throughout the project updating you on the progression of work and when you can expect to be impacted. The eastbound detour route for this project will be Napier Road south to Eight Mile Road east to Beck Road and north back to Nine Mile Road. The westbound detour will be Beck Road south to Eight Mile Road west to Napier Road and north back to Nine Mile Road.

Will I lose water or sanitary sewer service during construction?
Depending on the depth of the well or location of the water/sanitary service lead, there may be some short term loss of service. The intent is to keep services operational for the duration of the project, however, there may be times during construction where a disruption of service occurs. If the interruption in service is planned, you will be given notice ahead of time. In the event of an unplanned interruption of service you will be notified as soon as possible.

Whom may I contact if I have a question or a concern during the project?
During the project, the City and/or its engineering consultant will provide project updates to the affected residents through a variety of channels — verbal communication, notices, social media platforms, emails and/or the City’s website at cityofnovi.org.

When issues arise, it is preferable that you contact one of the consulting engineers first as they will have the most up to date information:

Tim Keller
517.438.1017

Barry Gates
734.466.4433

Otherwise, you may contact the City of Novi Community Relations office at 248.735.5628.

Thank you in advance for your patience and cooperation during the construction process of this important project.
I have noticed during construction, long periods of apparent inactivity. Why isn’t the contractor working?

Once construction activities begin on this project we anticipate work will progress regularly with little interruption. Sometimes during construction there are expected down periods where the contractor may be waiting on test results, curing periods, dewatering activities, etc. before the next phase of work can begin. There are also instances when unforeseen circumstances occur, such as a conflict with an unknown utility or an obstruction with some buried material, that can delay progress. If an unanticipated delay occurs that will result in a prolonged period of inactivity, notification will be shared in an effort to keep everyone informed.

Will the contractor work in front of my house on weekends?

Based on the City of Novi’s Noise Ordinance, work is allowed to take place Monday through Saturday between the hours of 7 am and 7 pm. Any variation from these times requires approval from the City’s Engineering Division and the Building Official. There will likely be work taking place on Saturday’s throughout the project.

How are landscaping features and lawn irrigation systems dealt with during construction?

Any landscape features or irrigation systems that are damaged or removed during construction will be replaced as part of the contract. Prior to removing any known irrigation system the construction group will contact you and ask that you disable any zone(s) that fall within the influence of the proposed work.

Will the areas of my lawn that are disturbed be repaired/replaced?

Any areas of lawn or property that are disturbed due to construction activities from this project will be reasonably restored to the condition that existed prior to the damage or disturbance.

Will the school bus pick up my children at the same location?

Coordination with the school district transportation department will be necessary to discuss bus stop location. Once it is determined where the bus stop locations are required, a pick up plan will be put in place and notifications will be sent out to affected residents with this information.

Will I always have access to my driveway?

The intent is to maintain access to most driveways at all times, however, there will be times when new utility installation may cut off access. These will be of a temporary nature, usually completed within one day. If your driveway happens to fall in an area where a shaft needs to be located to facilitate installation of the new sewer, access will be cut off for a longer period of time (2-3 weeks). Coordination between the project staff and residents prior to removing driveway access will take place in advance for both situations. The Construction team plans to obtain communication lists for contacts prior to the project beginning, use that contact information for updates, and knock on doors for specific needs as the project progresses.

Where can I park my car(s) while access to my driveway is closed?

Typically, residents should be able to access their driveway by the end of the construction day. However, in special circumstances, an appropriate parking location will be discussed with the affected resident(s) on a case by case basis.

Will my driveway or apron be replaced along with this project? If so, will it be put back the same as it was before?

A portion of your driveway may be removed to facilitate construction activities. However, any section of driveway that is removed or disturbed as part of the construction project will be replaced with the same material (i.e. concrete, asphalt, gravel) that was existing prior to construction.

Will delivery or removal service(s) be disrupted (mail service, UPS/FedEx and trash collection service)?

Temporary mailboxes will likely be installed to allow easier access for delivery. Coordination between the Construction team and Postmaster is necessary to determine the best location(s) for the temporary mailboxes. This information will then be shared with the homeowners. UPS/FedEx delivery and waste/recycling services will continue as normal. The Construction team will coordinate with the trash collector to ensure they’re aware of the construction and how to best access each residence.

Please ensure children are kept safely away from equipment and areas under construction.