



MEDIA RELEASE

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FOR IMMEDIATE RELEASE

City of Novi Community Development Department introduces new online construction inspection scheduling tool

The Online Inspection Portal, via cityofnovi.org, is easy-to-use and provides added convenience for homeowners and contractors

Novi, Michigan, July 26, 2012 – Beginning Monday, August 6, Novi will become one of the first communities in Michigan to provide online inspection scheduling tool. Contractors and homeowners in Novi will schedule construction inspections using the new Online Inspection Portal, an easy-to-use tool, which can be found at cityofnovi.org. The portal allows users to request all types of inspections, such as building, electrical, plumbing, and heating. Prior to using the Online Inspection Portal, users must have their assigned permit number. Contractors with multiple projects will be able to create an account for easy access to all of their projects.

The Online Inspection Portal replaces the 24-hour phone hotline. "The new portal takes advantage of technologies that are rapidly becoming accessible for everyone," said Andy Gerecke, Novi Building Official. "With the majority of people having access to the Internet via computer, smartphone or tablet, it's a natural fit for Novi to provide a service that is easy-to-use, convenient, and adds more functionality. Contractors and Homeowners will be able to monitor their project inspections, add corresponding documents and photos, and receive an email when their inspection is complete."

With 97 commercial permits and 171 new housing permits issued, totaling \$58 million in valuation, 2012 is proving to be a busy year for development in Novi. Construction in Novi has been steadily increasing and providing quality customer service remains a top priority for the City of Novi. In addition to the new Online Inspection Portal, the Community Development and Treasury Departments have extended hours until 6:30 pm on Tuesday evenings through Labor Day to receive and issue permits, process payments and provide consultations. Consultation appointments should be made in advance by contacting the Community Development Department at (248) 347-0415.

To learn about building in Novi, including the permit process, building requirements, and zoning, visit cityofnovi.org.

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